

MEMO 09 - 23

To: Queensland Clubs
From: Football Queensland
Subject: Update on Statewide Squadi Transition
Date: February 28, 2023

Dear Clubs

The Squadi platform will formally launch statewide tomorrow, Wednesday 1 March. Ahead of the launch, below are some important points for clubs to note:

Registration and Payment of Governing Body Registration Fees

From tomorrow, any registrations that occur in Play Football will require payment of governing body fees in Squadi and not Play Football. This is the only change that will occur from March 1.

If clubs choose to receive their registration fees online, this should be reflected in the club's package setup in Squadi. Clubs are reminded that they must have a Stripe account set up by tomorrow with their fees set in order to accept payments.

From March 1, all participants will continue to register in Play Football to complete the National Registration requirements. Once registered in Play Football, a link will be sent via email to the participant within four hours to [claim their profile and complete their governing body registration payment via Squadi](#).

Competition Management within Squadi

As part of the transition to Squadi, competition management of MiniRoos, Junior and Senior competitions across the state will commence within the Squadi platform from tomorrow as planned.

Ahead of the season's commencement which is staggered throughout the state (MiniRoos and Juniors dates listed at end of memo), clubs should ensure each of their players and coaches are registered within Squadi and have claimed their profile to allow access to team details, fixtures, results and ladders.

Clubs will also be required to assign players and coaches to teams within Squadi prior to the commencement of their season.

Clubs can find more information on this process by [viewing the Move Players club onboarding video](#) available on [FQ's Squadi Hub](#) (access password for club onboarding videos: **2023FQSquad1**).

Squadi Club Training and Resources


A range of other resources including app videos and club guides are also available on FQ's Squadi Hub.

Squadi implementation training sessions are continuing to run statewide, with the next training and tailored Q&A session for clubs scheduled for tomorrow evening. [View the full training schedule and join a session via FQ's Squadi Hub.](#)

Transitioning to a new platform to manage the complex elements of the game reflects a significant effort and investment from all parties. There will always be opportunity to confront challenges during the first few weeks. FQ will ensure we remain flexible and will continue to consult with Region Committee Chairs for feedback and engagement on the way forward.

In addition to the Squadi implementation training sessions, additional support is available within the Squadi platform through the **TAWK Help Desk** for any queries relating to the platform functionality.

Any other queries should be directed to tickets@football-queensland.p.tawk.email

Season Commencement - MiniRoos & Juniors		FOOTBALL QUEENSLAND		squadi						
		1 March	3 March	4 March	10 March	17 March	24 March	31 March	21 April	22 April
Gulf	 Squadi live Rego open									
Far North										
Northern										
Whitsunday Coast										
Central Coast										
Wide Bay										
Sunshine Coast										
Metro North										
Metro South										
South Coast										
Darling Downs										
FQ Academy										

End.