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REFEREE SQUADI SHOP GUIDE

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Using The Squadi Shop As A Fq Referee

The Squadi Shop stocks the new Football Queensland Referee kits, polo shirts and first year referee uniforms.

When using the Shop there are a few things you need to remember:

- Every paid purchase must have the Shipping Product attached.
- Your Kappa order will be shipped directly to your registered address on Squadi.

Please note that to receive the new FQ Referee Kits and Black Polo Shirts by April/ May you must have your orders placed by 4th February 2024.

How To Access The Squadi Shop

Open Squadi on your phone > Three Dots and More > Shop

You will now be in the Football Queensland Squadi Shop.

How To Access Referee Equipment

To save you scrolling through the pages of football club merchandise, you can refine the shop to just Refereeing Equipment:

Shop > All Categories > Referee Merchandise

If you are looking to order 1st Year Kit for a new referee, then you need to go to:

Shop > All Categories > Referee First Year Equipment
(1st Year Kit has no charge)

Your first-year kit will not be sent via Kappa and delivered to your registered address, it will be taken to the location of your course and handed out to you on the day. You should have selected your First Year Kit and sizing when registering as a First Year Referee on Squadi.

How To Select Your Items

Now you have refined the shop, you need to choose the items you want to order.

Shop > All Categories > Referee Merchandise>Select Product

You can now click on the product you want to purchase. Once clicked, an expansion box will appear where you can now choose your sizing and quantity.

Shop > All Categories > Referee Merchandise > Select Product > Select Sizing

All sizing options that are in stock will appear here. We also have sizing guides in the Squadi Shop or you can view them on the Kappa Website.

Important Items To Be Aware Of

Every paid purchase needs to have the Shipping Product of \$15.00 added to your order. Shipping is dealt with directly with Kappa.

If you purchase an order over \$140.00 you are entitled to a Free Black Kappa Polo shirt. This is not an automatic process. You need to manually add the Free Referee Polo Shirt item to your order if it qualifies. If your order doesn't qualify and you want a Referee Polo Shirt, then you can purchase one for \$35.00.

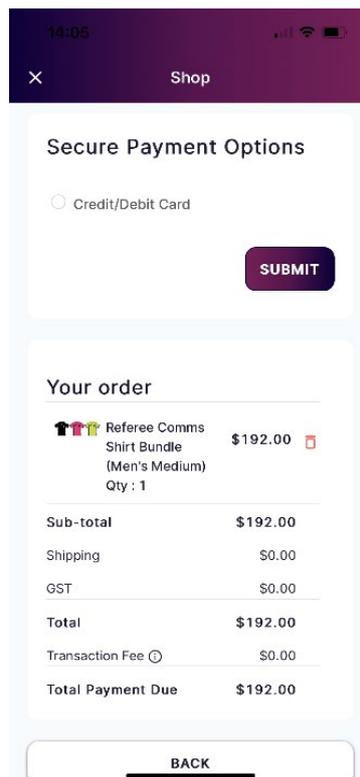
How To Check Out Your Orders

Now you have selected your order, you need to add it to the cart and then check it out:

Shop > All Categories > Referee Merchandise > Select Your Product > Select Your Size > Add to Cart > Continue

The continue button can be found at the bottom of the page.

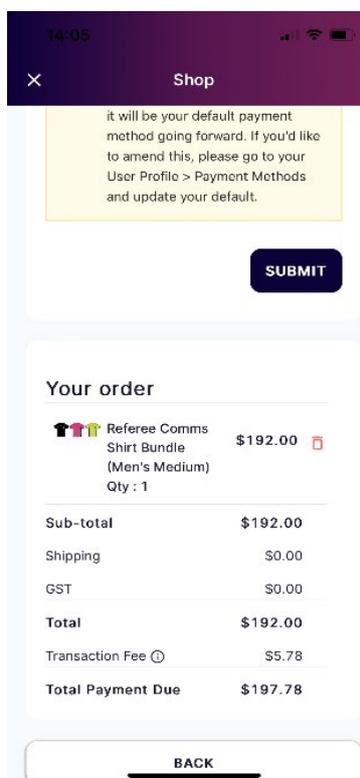
Here, you can check out your order:



The screenshot shows a mobile app interface for a checkout screen. At the top, there is a dark purple header with a close button (X) and the word 'Shop'. Below the header, the screen is divided into two main sections. The first section is titled 'Secure Payment Options' and contains a radio button labeled 'Credit/Debit Card' and a dark purple 'SUBMIT' button. The second section is titled 'Your order' and contains a list of items and their prices. The items are: 'Referee Comms Shirt Bundle (Men's Medium) Qty: 1' for \$192.00, 'Sub-total' for \$192.00, 'Shipping' for \$0.00, 'GST' for \$0.00, 'Total' for \$192.00, and 'Transaction Fee' for \$0.00. The final line is 'Total Payment Due' for \$192.00. At the bottom of the screen, there is a 'BACK' button.

Your order	
Referee Comms Shirt Bundle (Men's Medium) Qty: 1	\$192.00
Sub-total	\$192.00
Shipping	\$0.00
GST	\$0.00
Total	\$192.00
Transaction Fee	\$0.00
Total Payment Due	\$192.00

Then, input your Credit/Debit Card details. Please note that once you have entered your Credit/Debit Card details depending on your payment method a transaction fee will then be added to your cart. To see this fee, scroll back to the bottom of the page.



Once you have confirmed everything and entered your payment details you can then press submit and your order will be completed.

You should then receive an email confirmation.

How To View Your Order Confirmation

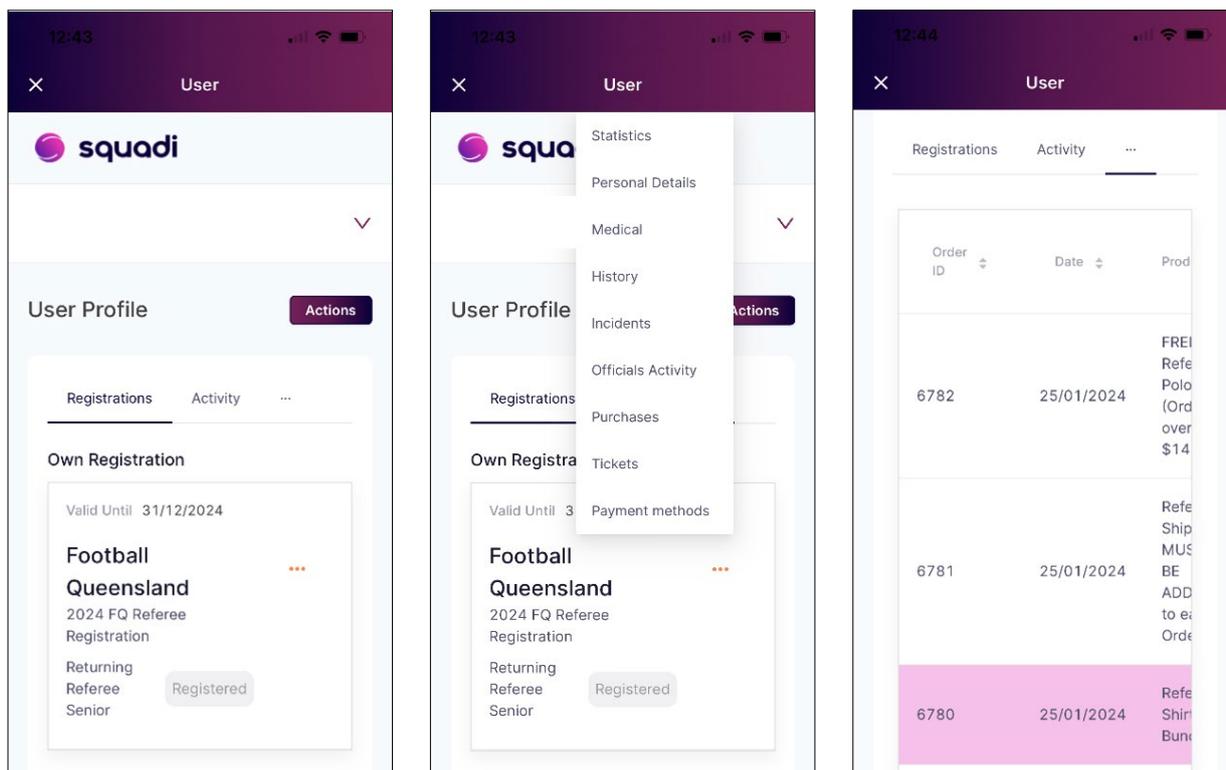
To do this you need to navigate to your full profile:

Open Squadi on your phone > Three Dots and More > My Profile > My Full Profile

Next to the Registrations and Activity tabs you will see three dots.

Once you press on those three dots, a menu will appear, with a Purchases Option.

Select this option and you will see all of your Squadi Purchases.



I Forgot To Add An Item - What Do I Do?

If you forgot to add any of the following:

- Shipping
- Free Polo
- Item relating to a First Year Referee Equipment

You can simply go back to the Squadi Shop and check these items out. We will then match each item with your previous order.

I'm Having Difficulty With The Squadi Shop - What Do I Do?

Please reach out to the Referees Department via email: referees@footballqueensland.com.au

Use the Subject: Squadi Shop Troubleshooting

Under no circumstances contact Kappa directly as they will not be able to help you and will forward your query to us.



FOOTBALL
QUEENSLAND