

MEMO 25 - 25

To: Queensland Clubs
From: Football Queensland
Subject: Important Registration Deadline – Final Reminder of Action Required
Date: July 30, 2025

Dear Clubs,

In line with Football Queensland Memo 24-25, issued to all clubs on Friday, 18 July, clubs are reminded that all outstanding player registrations must be completed in both Squadi and PlayFootball systems **by 5:00 PM on Thursday, 31 July 2025**.

Participants who remain unregistered in PlayFootball after this time, will be **de-registered from the Squadi platform and ineligible to participate** in any further training or matches with Football Queensland affiliated clubs for the remainder of the 2025 season.

Despite ongoing efforts to communicate the mandatory requirements – including Memos 47-24, 15-25, 21-25 and 24-25 reinforcing the importance of meeting the mandatory Football Australia registration requirements, a considerable number of players remain unregistered and non-compliant in the PlayFootball system.

In a small number of cases, mismatched registrations across both platforms may have resulted in duplicate records rather than deliberate non-compliance. For example, a parent may have used a different name in each system i.e. Joe in Squadi and Joseph in PlayFootball.

These are often simple updates that can be resolved quickly with a call to the PlayFootball Support Team, who can assist and guide participants or club administrators through the necessary corrections.

We acknowledge and appreciate the continued efforts clubs have made to engage their membership base and work towards participant compliance with the FA registration requirements.

To help finalise outstanding registrations as a matter of priority, Football Queensland will assist clubs by directly contacting all participants with incomplete registrations as of midday today, Wednesday, 30 July. Participants will be advised that they will be de-registered from the Squadi system if their registration is not completed in both Squadi and PlayFootball by 5:00 PM tomorrow Thursday, 31 July 2025.

Clubs are encouraged to continue working towards compliance by ensuring that all participants are registered, have completed payment, and hold an **approved** status in PlayFootball. Please note that registrations are **not** considered complete until payment has been received and club administration has **approved** the registration in PlayFootball.

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We understand the challenges that some participants have experienced with FA's new mandated PlayFootball system, and we appreciate the commitment clubs have shown throughout the season. However, after seven months, this is the final opportunity to bring all outstanding player registrations into compliance.

With the deadline now imminent, it will take a collective effort – from clubs, participants and the PlayFootball Support Team to ensure that every eligible player is correctly registered.

Updated club lists as of Wednesday, 30 July are available on request by contacting Kerrie via email playfootballqld@footballqueensland.com.au

We thank you for your continued support and cooperation in finalising this critical process.

PlayFootball Support – Contact Information

Email: support@playfootball.com.au

Telephone: 02 8880 7983

Hours: Mon-Fri 10am – 6pm AEST

Closed: Saturday & Sunday

End.