

## MEMO 59 - 25

**To:** Queensland Clubs

**From:** Football Queensland

**Subject:** PlayFootball 2026 Community Registrations and Christmas & New Year Support Arrangements

**Date:** December 17, 2025

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Dear Clubs

Football Queensland wishes to provide Queensland clubs with important information regarding PlayFootball community registrations for the 2026 season and support availability.

### 2026 SEASON REGISTRATIONS – PLAYFOOTBALL

In accordance with the National Registration, Status and Transfer Regulations (NRSTRs), all participants must be registered in the National Registration System as mandated by Football Australia. For the 2026 football season, all registrations must be completed first via the **PlayFootball** system.

All participants must hold an active and approved competition enrolment in Squadi. Each participant must ensure they compete the competition access requirements in Squadi to access their FQ competition and comply with the integrity and competition team sheet regulations.

Participants must maintain an approved Squadi status for inclusion on team sheets and for match participation.

#### Key Dates:

- **PlayFootball 'Community' registrations open:** Thursday, 1 January 2026
- **Club access to PlayFootball registration management:** From opening date. Any changes to PlayFootball products will require approval from Football Queensland.
- **Participant PlayFootball registrations:**
  - Most registration products are available to general members.
  - Products with subsidised payments may be restricted to *invitation only*. Clubs must review and confirm product settings to ensure appropriate participant access.

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Clubs are reminded that all competition and participant details must be reviewed and updated prior to enabling PlayFootball registrations.

Clubs must also review their Administrator Access settings to ensure all listed administrators are current and actively appointed by the club. Where personnel changes have occurred, administrator access must be updated by submitting an access request via PlayFootball.

All club administrators are required to upload a current and valid Blue Card (Working with Children Check). Failure to maintain valid clearance may result in removal of administrator access and non-compliance with Football Australia's requirements.

### FOOTBALL QUEENSLAND SUPPORT AVAILABILITY

The Football Queensland office has now closed for the holiday period and will reopen on **Monday, 5 January 2026**.

During the closure, limited PlayFootball registration support will be available to Queensland clubs until Friday, 19 December 2025. Club enquiries during this period should be directed via email to [playfootballqld@footballqueensland.com.au](mailto:playfootballqld@footballqueensland.com.au)

PlayFootball registration support via email will recommence on Friday, 2 January 2026, with full competition and registration support resuming from Monday, 5 January 2026.

Clubs are encouraged to submit any urgent registration queries as soon possible to ensure timely resolution.

### FOOTBALL AUSTRALIA – PLAYFOOTBALL SUPPORT

Football Australia has advised of the following operating arrangements for the PlayFootball Support Contact Centre over the Christmas and New Year period:

- **Last day of operation:** Friday, 19 December 2025
- **Closed:** Monday, 22 December 2025 – Friday, 2 January 2026
- **Reopens:** Monday, 5 January 2026

Support requests may continue to be lodged during the closure period; however, responses will be provided once service resume.

We sincerely thank all clubs for their commitment and collaboration throughout the year. We wish everyone a safe, happy, and restful festive season and look forward to continuing our work together in 2026.

End.